

Spring 2005 ~ Parent Questionnaire Comments

FCCC Accrington

"Having 3 children in the nursery it's nice to know that I can go to work knowing my children are in safe hands and will inform me of any problems."

"Superb service!"

"I am also very impressed by the variety of things for children to do especially with the introduction of Playmakers."

"Staff at First Class are brilliant I have recommended them to friends and one of my friends now sends her child."

"My child is very happy at nursery and is learning and having fun which gives peace of mind."

FCCC Clayton

"I have been attending this nursery with 2 of my children over the last 4 years and I have always been really happy with the service."

"FCCC Clayton is an excellent facility, as a parent I would (and indeed have) recommended it on many occasions. Well done to all who are a part of this nursery."

"The quality of care from the staff is excellent."

FCCC Dill Hall

"All the staff are helpful and cheerful."

"All the staff are always friendly and helpful. If I ever have any problems or queries there is always somebody there to listen and action the problems."

"I can't praise the pre-school work and care enough. I'm fussy & I think it's fabulous I never worry about my children whilst they're at nursery."

FCCC @ Lorraines

"I have been really pleased with the fact that staff always make time for a chat, either in person or on the phone. I'm never treated like a neurotic parent!! I really feel comfortable talking to them. Thank you."

"Excellent nursery & service."

"The overall level of service from the nursery is excellent, it's very welcoming, clean and secure."

FCCC Nelson

"I would most certainly recommend FCCC to my friends, keep up the good work. If you know your child is happy, contented and fulfilled at nursery it is easier going off to work."

"The overall quality of the staff is excellent. They are warm & friendly towards us & our children & the fact that our eldest child is disappointed when the weekend comes around emphasises just what a good job they do. I certainly have no concerns leaving my children in their care. We are made to feel involved in many activities & we always know what our children are up to. The service we receive is second to none & we are never made to feel unwelcome. We regard the staff as friends."